

Updated Version
January 20, 2009

CURRICULUM VITAE

Part 2: September 2000 on*

NAME: DUNCAN vB. NEUHAUSER

DATE OF BIRTH: JUNE 20, 1939

PLACE OF BIRTH: PHILADELPHIA, PENNSYLVANIA

CITIZENSHIP: UNITED STATES

MARITAL STATUS: MARRIED TO ELINOR T. NEUHAUSER, MD, MPH
CHILDREN: STEVEN (B-1970); ANN (B-1973)

OFFICE ADDRESS: DEPARTMENT OF EPIDEMIOLOGY AND BIostatISTICS
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DEGREES:

<u>Degree</u>	<u>Discipline</u>	<u>Institution</u>
B.A.	Physical Sciences	Harvard University
M.H.A.	Hospital Administration (With High Distinction)	University of Michigan
M.B.A.	Business Administration	University of Chicago
Ph.D.	Business Administration	University of Chicago

* My CV became too unwieldy and was frozen at Summer 2000 and this new version started. There is some overlap. Most publications up to September 2000 have been left in Part 1. The numbering system for publications continues from Part 1. A partial cv is available at <http://myprofile.cos.com/neuhausd22>

CURRENT POSITIONS:

Charles Elton Blanchard, MD May 3, 1995- Professor of Health Management 31, 2009	School of Medicine, Case Western Reserve University	Dec.
Professor of Epidemiology & Biostatistics Associate Director 1979-85 Co-Director	Department of Epidemiology & Biostatistics Health Systems Management Center Case Western Reserve University	Sept. June 1985-
Professor of Medicine	School of Medicine Case Western Reserve University	March 1981-
Professor of Family Medicine	Department of Family Medicine/CWRU	March 1990-
Adjunct Professor of Organizational Behavior, Professor of Organizational Behavior	Weatherhead School of Management Case Western Reserve University	1979-1989 1989-
Consultant in Medicine Bioscientific Medical Staff 1994-	Cleveland Metropolitan General Hospital Cleveland MetroHealth Medical Center	March 1981 Nov. 21,
Program Co-Director with Prof. Frans Rutten, Ph.D. Program in Health Care Delivery (North American Program), Affiliate in the USA for the International PhD program	Institute for Health Policy and Management, Erasmus University, Rotterdam, The Netherlands	1999-2003 2003-
Program Faculty	Mandel Center for Nonprofit Organizations, CWRU	1999-

Position Held

Editor	<u>Medical Care</u>	Jan. 1983-1998
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Awards and Honors

Who's Who in the World	25 th , 26 th (p. 1939) Editions	2008,9
Who's Who in America	56 th , 57 th , 58 th , 59 th , 60 th , 61 st , 62 nd , 63 ^d Editions	2002,3,4,5,6,7,8,9
Who's Who in the Midwest	28 th , 29 th , 30 th , 31 st , 32 nd , 33 ^d Editions	2002,3,4,5, 6,7
Who's Who in Medicine and Healthcare 2002,4,6	4 th , 5 th , 6 th Editions	

Who's Who in American Education 2006, 2008	7 th , 8 th Editions	
World Who's Who	65 th , 66 th , 67 th , 68 th , 69 th , 70 th Editions, Europa Bibliographical Publications www.worldwho'swho.com	2002,3,4,5,6,7,8
American Men and Women of Science	21 st Edition	2002
Leading Health Professionals of the World	International Bibliographic Centre, Cambridge England	2006
Member Adjunct Professor of Nursing (without limit of time) Clinical Professor in Nursing(Administration)	Institute of Medicine Vanderbilt University	1983- 1998-2001 2001-
Charter Member	Turning Point Society, CWRU	Sept. 26, 1998
Award of Excellence Sept. 2000	Apex2000, The Twelfth Annual Awards for Publication Excellence for Communications Professionals (for article #182)	
Certificate of Recognition Nov. 8, 2001, 2002,3,4,5,6.	Joint Commission on Accreditation of Healthcare Organizations	
University Medal and Testimonial Nov. 13, 2001	Tohoku Medical University, Sendai, Japan	
Adviser, Huron Hospital "Improved Diabetes Management", Sue Cotey, Director. Winner of the 2001 2002	Eastern Region President's Award for Clinical Quality. Cleveland Clinic Health Care System, Cleveland, Ohio_(See publication 189 below)	Feb. 27,
Visiting Professor, Dept. of Learning, Informatics, Management and Ethics. Karolinska Institute, Stockholm, Sweden, 2002-	Foreign Adjunct Professor	May 1, 2004-
Member, Honoris Causus, Squadron, CWRU Veterans Administration Quality Scholars, Cleveland OH Sept. 2002		
<u>Duncan Neuhauser PhD Endowed Chair in Community Health Improvement</u> created at Medical Center, CWRU Jan. 17, 2003 (Ashwini Sehgal MD, first incumbent, appointed June 2004)	CWRU and MetroHealth CWRU	Trustee vote
Winner of the 2003 Arthur Shapiro Best Book of the Year on Hypnosis Award, Society for Clinical and Experimental Hypnosis (<u>Franklin and Mesmer</u> Book #14 Nov. 15, 2003)		below)
Honorary Steering Committee Member, Certificate of Recognition, Greater Cleveland Asthma Coalition of the Lung Association of July 23, 2004		Ohio
The Duncan Neuhauser First Rush Hour Conference, Hogberga Gard, Lidingo, Sweden Oct. 1 2004 Second Conference Sodergarn Konferens, Lidingo, Sweden , Third Conference, Mannheim Germany 2008		June 2, 2006, June 11,
Senior Scholar, Center for Health Care Research and Policy, CWRU and MetroHealth Medical Center 2004-		
Duncan Neuhauser Library, Health Matrix Offices, Law School, CWRU Created 2005		

Bunker, Barnes and Mosteller Costs, Risks and Benefits of Surgery (DN, two chapters, CV Part 1, #37,38) cited as one of the 27 most important books in the history of health care services and health policy (see CV Part 2,#233) July, 2006

McAuley Lecturer, Georgetown University, Washington D. C.
April 11, 2007

Nominated, Teacher of the year Award, Dept of EpiBio, CWRU
May 2, 2007

“Neuhauser Brown Ale” created and brewed by CWRU, EpiBio, HSR doctoral students
June, 2007

Certificate of Appreciation and gold pin, Alberta Heritage Foundation for Medical Research, Edmonton, Alberta, Canada Feb. 7, 2008

First Prize(Social Sciences) Poster CWRU Undergraduate Research Day (Andreea Seicean) See 255c Cleveland
April 18, 2008

“Duncan Neuhauser Award”announced for the most creative Quality Improvement Course, Academy of Healthcare Quality

December, 10, 2008

Book dedication to D. Neuhauser and Paul Batalden. Ogrinc, Gregory., Headrick, Linda. Fundamentals of Health Care Improvement Joint Commission Resources, Oakbrook Terrace, Illinois, 2008

Publications (Previous publications listed in Part 1 of CV)

133. Weingrod, Karen Schachter and Neuhauser, D. "A Short History of the Case Method of Teaching", pp. 251-258 in Kindig, David and Kovner, Anthony, The Role of the Physician Executive, Cases and Commentary, Ann Arbor, Health Administration Press, 1992. (Also in Kovner and Neuhauser, Health Systems Management: Case Studies, Third Edition, 1989). Revised in Fourth Edition, 1994, pp. xiii-xxi, Fifth Edition, 1997 revised Sixth Edition, pp. vx-xxiii, 2001. Revised Eighth Edition Health Systems Management Readings , Cases and Commentary 2004, pp. xix-xxv

143. McEachern, J.E., Neuhauser, D., Miles, P., Bingham, J., "Managing Rural Health Reform", in Jolt, Harvey (editor). Health Care Management: State of the Art Reviews, Vol. 1, No. 1, 1994, pp. 179-185. Hanley & Belfis, Philadelphia, 1994. Reprinted in KovnerA. And Neuhauser, D., Health Systems Management: A Book of Readings, 6th Edition, Ch. 7, pp. 123-131. Health Administration Press, Chicago, 1997. Revised 7th Edition pp. 122-129, 2001.

160. Neuhauser, D., Ardito, S.,Alemi,F. “Personal Continuous Quality Improvement Workbook” Sixth Edition Oct. 1999, pp. 34. Seventh Edition March 2004 pp. 35. Available on line www.mceconnection.org under “personal quality improvement 2001”. Revised as “Personal Continuous Quality Improvement Project Workbook for Project Mainstream Fellows” Monina Lahoz and Linda Headrick April, 2001 pp. 31.Norwegian Translation, Second Edition, Jane Kyrkjebo, Hogskolen ,Bergen, Norway August, 2003. Swedish Translation, Second Edition, Michael Bergstrom, Landstings Forbundet, Stockholm, Sweden , August 2003. Third Swedish Edition, Sveriges Kommuner och Landsting, 2007, pp. 25Portugese Edition Helen Smits translator 2004. Also at

<http://gunston.doit.gmu.edu/healthscience/708/personalimprovement/LifeStyleChange.asp?E=0>

- Korsberg, Jane, Myhre, S., Neuhauser, D., Alemi, F. "Personal Improvement Workbook, Nutrition Edition, 2006 with three examples. Neuhauser, Ardito, Alemi Personliches Qualitatsmanagement Arbeitsbuch (German Translation) ISBN 3-930823-63-2 Hultensch Verlag 2007
172. Dahar, Wendy, and Neuhauser, D. "Economic Considerations in Health Promotion" Chapter 15 in Sheinfeld-Goren, Sherri (editor) Health Promotion Handbook Mosby St. Louis MO 1998 pp. 389-400. Revised. Health Promotion in Practice Jossey Bass, San Francisco, 2006, Chapter 16 pp. 525-542
178. Neuhauser, D, Andrade, M, Headrick, L, et al. Personal Quality Improvement: Five Prize Winning Medical Students Examples, Year 2000, with faculty comments. Case Western Reserve University, Cleveland, OH, Sept. 2000, pp. 40. Available on line www.mceconnection.org. Neuhauser, D. Myhre, S. Alemi, F. Personal Improvement Examples and Comments Third Edition, Case Western Reserve University, Cleveland Ohio, May 2004 pp. 40
182. Dickason, J. and Neuhauser, D. "Spending Out the Markey Way" (Cover Story), Foundation News and Commentary, The Council on Foundations, Washington, DC. Sept./Oct. 1999, pp. 28-32. (Winner of the Apex 2000 Award).
185. Alemi, F., Neuhauser, D., Ardito, S., Headrick, L., Moore, S., Hekelman, F., Norman, L. "Continuous Self Improvement: Systems Thinking in a Personal Context." The Joint Commission Journal on Quality Improvement, Feb. 2000, Vol. 26, No. 2, pp. 74-86. Translated into Arabic, May 2000, pp. 32. Reported as "How Smart Women Lose Weight," lead article in Shape Magazine, Nov. 2000, (Mary Ellen Strote, writer), pp. 132-135 and "Is Stress Making You Fat", Redbook, April, 2001, p. 54. "Como los mujeres inteligentes bajau de peso" Shape en Espanol Octubre 2004 pp. 32,34-35.
189. Staff of Ohio KeyPRO, Neuhauser, D. Jean-Baptiste, R, Coley, S, Weale, G. Managing Your Diabetes, You Can Do It, Ohio Key PRO, Seven Hills, Ohio, Dec. 2000, 8 Chapters, pp. approx. 60. Revised and enlarged edition, May, 2002. Cleveland Clinic Health System edition June, 2002, revised August, 2004. Described in Jameson, Keith "A Degree in Management" pp. 57-59 in Vim and Vigor Spring 2002. Jean-Baptiste, R., Neuhauser, D., Cotey, S., Dhillion, L., Matteo, M., Nasca-Kirsch, C., Weah, G., 2006 edition Huron Hospital, Cleveland Ohio pp. 81.
- 190a. Amin, S., Jones, P., Neuhauser, D. Guest Editors. Spring 2001 issue; "Control Charting and Statistical Techniques" in Quality Management in Health Care, Vol. 9, No. 3, Spring 2001 Forward, p.vii.
- 190b. Caron, A., Neuhauser, D. "Health Care Organization Improvement Reports Using Control Charts for Key Quality Characteristics: ORYX Measurements as Examples," Quality Management in Health Care, Spring 2001, Vol. 9, No. 3, pp. 28- 39.
191. Lundeen, E., Fisher-Pai, E., Neuhauser, D. "Continuous Self Improvement to Reduce Stress Levels: Developing an Individualized Model of Health," Quality Management in Health Care, Spring 2001, Vol. 9, No. 3, pp. 47-56.

192. Neuhauser, D., Jean-Baptiste, R., Solodky, C., “Neighborhood Care Partners (NCP): A Teaching Case”, Quality Management in Health Care, Spring 2001, Vol. 9, No. 3, pp. 66-70.
193. Nshuti, L., Neuhauser, D., Johnson, J. L., Adatu, F., Whalen, C. C. .“ Public and Private Providers Quality of Care for Tuberculosis Patients In Kampala Uganda” The International Journal of Tuberculosis and Lung Disease 2001. Vol. 5 No. 11 pp 1006-1012
194. Alemi, F., Safaie, F., Neuhauser, D., . “Report Card on 92 Improvements” Joint Commission Journal on Quality Improvement November 2001. Vol. 27 No. 11 pp 619-632
195. Neuhauser, D., Lundeen, E., Hicks, S. “How Smart Women Cope with Stress: An Application of Personal Continuous Quality Improvement” Case Western Reserve University, Oct. 8, 2001. pp. 61. Neuhauser, D., Fisher-Pai, E., Gelmon, S., Henckel, E., Hicks, S., Kyrkjebo, J., LaFond, T., Lundeen, E., Seicean, S. How Smart Women (and Men) Cope with Stress Second Edition May 30, 2004 Case Western Reserve University, Cleveland Ohio, pp. 71.
196. Aron, D., Neuhauser, D. Guest Editors Spring 2002 issue; “The National Quality Fellows Program of the Veterans Administration” in Quality Management in Health Care Vol. 10 No. 3 Spring 2002 “Developing Physician Leadership in Quality Improvement” pp.1-2 (Includes articles by my students: M. Best, A. Breen, L. Slavin)
197. “Heros and Martyrs of Quality and Safety, E. A. Codman” Quality and Safety in Health Care Vol. 11 No. 1 March, 2002, pp. 104-105
198. Neuhauser, D., Harper, D. “Heros and Martyrs of Quality and Safety: Too good to last: Did Greater Cleveland Health Quality Choice Leave A Legacy and Lessons To Be Learned?” Quality and Safety in Health Care Vol. 11 No. 2 June 2002 pp.202-203
199. “John Williamson and the terrifying results of the Medical Practice Demonstration Project” Quality and Safety in Health Care Vol. 11 No. 4 Dec. 2002 pp.387-389
200. Milne, Ruth, Neuhauser, D. “How Many Nonprofit Organizations are in East Cleveland? Why is this simple Question Hard to Answer?” NonProfit Management and Leadership Vol. 13 No. 3, Spring 2003 pp. 291-300
201. Chu, J., Neuhauser, D., Schwartz, I., “The Efficacy of Automated/electrical twich obtaining intramuscular stimulation(atoims/etoims) for chronic pain control: evaluation with statistical process control methods” Electromyography and Clinical Neurophysiology 2002 Vol.42 pp. 393-401
202. Neuhauser, D. “The Banning of Frederick Wiseman’s Movie ‘Titicut Follies’ Censoring the Evidence” Quality Management in Health Care Vol. 12 No. 2 April-June, 2003 pp. 122-124

203. Santiago, Louis Manuel, DeBanne, S. M., Neuhauser, D. "Tracking Adverse Events in Randomized Clinical Trials: A Lack of Agreement Among Regulatory Institutions" Quality and Safety in Health Care, Vol. 12, No. 3 June 2003 pp. 234-235,236
204. Neuhauser, D., "The Coming Third Revolution, Personal Empowerment" Quality Management in Health Care July-Sept, 2003
Vol 12, No. 3 pp.171-187(Comment by Colleen Conway-Welch pp. 185-186)
205. Best,M. Neuhauser, D., Slavin, L., " Evaluating Mesmerism; Paris, 1784. The controversy over the blinded, placebo controlled Trial has not stopped". Quality and Safety in Health Care Vol. 12 No. 3 June 2003 pp. 232-233. "Mesmerism, Benjamin Franklin and Hypnosis, The 1784 Evaluation" Psychological Hypnosis: A Bulletin of Division 30 American Psychological Association, Washington D. C. Vol. 13 No. 2 Summer 2004 pp. 10-11
206. Caron, Aleece,Jones, Paul, Neuhauser, D.,Aaron, D., "Measuring Performance Improvement; Total Organizational Commitment or Clinical Specialization" Quality Management in Health Care Fall 2004 Vol. 13 No. 4
pp. 210-215.
207. "Florence Nightingale gets no Respect; As a Statistician that is." Quality and Safety in Health Care Vol. 12 No. 4, 2003 p. 317
208. Guest Editor, Forward p.200 Quality Management in Health Care Vol. 12 No. 4 Oct.-Dec. 2003 (Includes articles by my students; J. Olsson, K. Pukk, J. Thor, A. Landsberg, G. Striem, all at the Karolinska Institute Stockholm, Sweden)
209. Alemi, F., Neuhauser, D. "Control Charts for Time Inbetween Asthma Attacks" Joint Commission Journal on Quality and Safety Vol. 30 No. 2 Feb. 2004 pp. 95-102
210. Chu, Jennifer, Yuen, Ka-fai, Wang, B., Chan, R., Schwartz, I., Neuhauser, D. "Electrical Twitch Obtaining Intramuscular Stimulation in Lower Back Pain: A Pilot Study" Journal of Physical Medicine and Rehabilitation Vol 38 No. 2 February, 2004
Pp. 104-111
211. Barzilai, David, Rimm, A., Cooper, G., Neuhauser, D. "Geographic and Patient Variation in Receipt of Surveillance Procedures after Local Excision of Cutaneous Melanomas" Journal of Investigative Dermatology Vol. 12 No. 2, Feb. 2004_ pp. 246-255
212. Guest Editor for 20 papers from the "Veterans Health Study"(Lewis Kazis PI, former student) VAMC Bedford Mass. Introduction to the first five papers, Journal of Ambulatory Care Management ,Vol. 27 No. 1, Jan-Feb.. 2004.
"Introduction: Papers from the Veterans Health Study" Journal of Ambulatory Care Management Vol. 28 No. 3 July-Sept. 2005
pp. 260-261 and Vol. 29 No. 2, 2006

213. Best, Mark, Neuhauser, D., Slavin, Lee. "Cotton Mather, You Dog Dam You. I'll Inoculate You with this, with a pox to you" Smallpox inoculation, Boston, 1721 Quality and Safety in Health Care Vol. 13 No, 1, Feb. 2004 pp. 82-83
- 214 Neuhauser, D., Diaz, M., "Daniel: Using the Bible to Teach Quality Improvement Methods" Quality and Safety in Health Care Vol. 13 No. 2, 2004 pp. 153-155
- 215 Best, M. Neuhauser, D. "Avedis Donabedian, Father of Quality Assurance and Poet" Quality and Safety in Health Care Vol. 13 No. 6 Dec. 2004 pp. 472-473
- 216 Hebert, C., Neuhauser, D. "Improving Hypertension Care with Patient-Generated Run Charts: Physician, Patient and Management Perspectives" Quality Management in Health Care July-Sept. 2004 Vol. 13 No. 3 pp. 174-177
- 217 Barzilai, D., Koroukian, S., Neuhauser, D., Cooper, K., Rimm, A., Cooper, G. "The Sensitivity of Medicare Data for Identifying Incident Cases of Invasive Melanoma (United States)" Cancer Causes and Control Vol. 15, 2004 pp. 179-184.
218. Best, M., Neuhauser, D. "Ignaz Semmelweis and the Birth of Infection Control, Vienna, 1847" Quality and Safety in Health Care June 2004, Vol 13 No 3, pp. 233-234.
219. "Worth a Second Look. Assessing Health Quality: The Case for Tracers" Journal of Health Services Research and Policy Vol. 9 No. 4, October 2004 pp. 246-247
220. Diaz, M., and Neuhauser, D. "Shuffle the Deck, Flip that Coin; Randomization Comes to Medicine" Quality and Safety in Health Care Vol. 13 No. 4. 2004 pp. 315-316. Diaz, M., Neuhauser, D. "Commentary on Amberson et. al." and "James Burnes Amberson (1890-1979)" The James Lind Library (www.jameslindlibrary.org/trial_records/20th_Century/1930's/Amberson_et_al) Sir Iain Chalmers. Editor 2005. Expanded version Boren, S. Diaz, M. Neuhauser, D. 2006. "1883 research study used a Fairbanks Post Office Scale" Equilibrium The Quarterly Magazine of the International Society of Antique Scale Collectors, 2006 Issue #2, pp. 3147-3148.
221. "Surgical Experience, Hospital Size, and Severity Adjusted Mortality. James Y. Simpson 1869" Quality and Safety in Health Care Vol. 14 No. 1 Feb. 2005 pp. 67-68
222. Diaz, M., Neuhauser, D. "Pasteur and Parachutes. When Statistical Process Control is Better than a Randomized Clinical Trial" Quality and Safety in Health Care Vol. 14, No. 2 April, 2005 pp. 140-143
223. Diggs, Jessica. and Neuhauser, D. "The Give and Take in Hospitals. Worth a Second Look" The Journal of Health Services Research and Policy Vol. 11 No. 2, April, 2006 pp. 120-121

224. Katamba, A., Neuhauser, D., Smyth, K., Adatu, E., Katabira, E., Whalen, C., “Patients Perceived Stigma Associated with the use of Community Based Directly Observed Therapy of Tuberculosis in Uganda” East African Medical Journal Vol. 82, No. 7, July 2005 pp. 337-342
225. “The Heros and Martyrs Series: Job Descriptions for Health Care Quality Improvement Professionals?” Quality and Safety in Health Care Vol 14, No. 4, August, 2005 p. 230
226. Best, M., Neuhauser, M. “W. Edwards Deming: Father of Quality Management, Patient, and Composer” Quality and Safety in Health Care Vol. 14, No. 4, August 2005 pp. 310-312
227. “A Student Written, Faculty Reviewed, Free, On-line Text Book of Public Health Management and Policy” Journal of Health Administration Education Vol 23, No 1, Winter 2006 pp. 1-8
228. “Public Opinion is our Supreme Court: D. W. Cathell MD , The Physician Himself” Quality and Safety in Health Care Vol. 14, No. 5, October, 2005, pp. 389-390
229. “Why Design of Experiments Just May Transform Health Care” Quality Management in Health Care Vol. 14 No. 4, 2005 pp. 217-218. Comment on Olsson, J., Terris, D., Elg, M., Lundberg, J., and Lindblad, S., “The One-person Randomized Controlled Trial” pp. 206-216
230. Neuhauser, D., Diaz, M., “Jesse G M Bullowa MD (1879-1943)” July 29, 2005. “Russell LaFayette Cecil(1881-1965)”, March, 2007, Neuhauser, D., Diaz, M., Chalmers, I., “A Puzzling Omission in a Great Medical Textbook Edited by a Pioneer of Controlled Trials”, 2007. The James Lind Library (www.jameslindlibrary.org) also in Journal of the Royal Society of Medicine Vol. 101,no. 7, July 2008, pp. 381-383.
231. Best, M., Neuhauser, D. “Pierre-Charles-Alexandre Louis, Master of the Spirit of Mathematical Clinical Sciences” Quality and Safety in Health Care Vol.14, No 6 Dec. 2005 pp. 462-464
232. Neuhauser, D. “Advertising, Ethics and the Competitive Practice of Medicine, Charles Elton Blanchard MD” Quality and Safety in Health Care Vol. 15, No. 1 Feb. 2006 pp. 74-75
233. Black, Nick, and Neuhauser, D. “Books that Changed Health Services and Health Care Policy” Journal of Health Services Research and Policy Vol. 11, No. 3, July 2006. Pp. 180-183
234. Best, M., Neuhauser, D., “Walter A. Shewhart, 1924 and the Hawthorne Plant” Quality and Safety in Health Care Vol. 15, No. 2, April 2006 pp.77, 142-143

235. “Oliver Wendell Holmes, 1809-1894, and the logic of Medicine” Quality and Safety in Health Care Vol. 15, No. 4, August 2006 pp. 302-304
- 236 Best, Mark, Neuhauser, D. “Joseph Juran: overcoming resistance to Organizational Change.” Quality and Safety in Health Care Vol. 15, No. 5 October, 2006 pp. 380-382
237. Alemi, Farrokh, Haack, M., Nemes, S., Aughburns, R., Sinkule, J., Neuhauser, D. “Therapeutic E-mails” Substance Abuse, Treatment, Prevention and Policy Vol. 2, No. 7 Feb. 16, 2007
<http://www.substanceabusepolicy.com/content/2/1/7>
238. Neuhauser, D. Diaz, M. “Quality Improvement Research: Are Randomized Trials Necessary?” Quality and Safety in Health Care Vol. 16, No. 1.Feb. 2007 pp. 77-80
239. Anderson-Gare, Boel and Neuhauser, D., “The Health Care Quality Journey of Jonkoping County, Sweden” pp. 2-9 and Guest Editors of this issue of Quality Management in Health Care Vol. 16, No. 1, 2007
240. Pollack-Scharpf, T., Colabianchi, N., Madigan, E. A., Neuhauser, D., Peng, T., Feldman, P., Bridges, J. F., “Functional Status Decline as a Measure of Adverse Advents in Home Care” BMC Health Services Research Dec. 20, 2006, Vol. 6, No. 1 P162- (E-pub ahead of print) PMID 17181868 www.biomedcentral.com/1472-6963/6/162
241. Neuhauser, D., Diaz, M. “Homeopathy or Regular Medicine? Cook County Hospital, Chicago, Illinois 1882-1887, Evidence, Policies, Customer Choice and Provider Perceptions at Work” Quality and Safety in Health Care Vol. 17 No. 1 pp. 76-78 Feb. 2008 “Use of Rotation to Allocate Patients to Homeopathic or Regular Medical Services in Cook County Hospital, Chicago, 1882” www.jameslindlibrary.org 2008
242. Best, M., Katamba, A., Neuhauser, D. “Making the Right decision. Benjamin Franklin’s Son Dies of Smallpox in 1736” Quality and Safety in Health Care Vol. 16, Dec. 2007 pp. 478-480
243. Watts, B., Lawrence, R., Litaker, D., Aron, D, Neuhauser, D., “Quality of Care by a Hypertension Expert. A Cautionary Tale for Pay for Performance Approach” Quality Management in Health Care Vol. 17, No.1, pp. 35-46 2008
244. Best, M., Neuhauser, D., “Kaoru Ishikawa: From Fish Bones to World Peace” Quality and Safety in Health Care Vol. 17, April 2008 pp. 150-152

245. Mayenje, Hannington, Neuhauser, D., “Ugandas Power FM Radio Station. Changing the Behaviors of young Adults so they can Avoid HIV/AIDS” Quality and Safety in Health Care 2009
246. “Personal Quality Improvement and Individualized Health Process Control: An Update” Quality Management in Health Care
Vol. 17 No. 2 2008, pp. 186-187
- 247 Neuhauser, D., Dolansky, M., Singh, Mamta “Quality Improvement and Chronic Health Conditions– Implications for Research”
Pp. 57-66 in Ovretveit, J., Sousa, P. (Editors) Quality and Safety Improvement Research Escola Nacional de Saude Publica,
Universidade Nova de Lisboa, Lisbon, Portugal, 2008
248. Alemi, Farrokh, Badr, Nadir, Kulesz, S., Walsh, C., Neuhauser, D. “Rethinking Satisfaction Surveys: Minute Survey”
Quality Management in Health Care Vol. 17, No. 4, 2008 pp. 280-291
249. Sekandi, Juliet, Whalen, Chris, Smyth, Kathy, Neuhauser, D. “Active Case Finding of Undetected Tuberculosis Among Chronic Coughers in a Slum Setting in Kampala, Uganda” The International Journal of Tuberculosis and Lung Disease 2009

Books (Other Books listed in Part 1 of CV)

- 3g Kovner, A. and Neuhauser, D. Health Services Management: Readings and Commentary, Seventh Edition, Health Administration Press , Chicago, IL, 2001, pp. 493.
- 5d Weinstein, M., Feinberg, H., Elston, A., Frazier, H., Neuhauser, D., McNeil, B., Clinical Decision Analysis 1980, Chinese Translation
Fuden University Press. Shanghai, China, 2005
- 6i Kovner, A. and Neuhauser, D. Health Services Management: Case Studies, Sixth Edition, Health Administration Press, Chicago, IL, 2001, pp. 237.
- 6j Instructor’s Manual for the Sixth Edition, 2000, pp. 50. Available on line at www.ache.org/hap.html
- 6k Kovner, A., Neuhauser, D. Health Services Management Readings, Cases and Commentary Eighth Edition, Chicago, Health Administration Press 2004 pp. 371
- 6l Kovner, A., Neuhauser, D., Instructor’s Manual for the Eighth Edition 2004 on line at
[http:// www.ache.org/hap/instructors/imstableofcontents.cfm](http://www.ache.org/hap/instructors/imstableofcontents.cfm) August 2004
- 6m Kovner, A., McAuleary, A., Neuhauser, D. Health Services Management Ninth Edition, Health Administration Press, Chicago, Illinois, 2008
- 6n Instructor’s manual for the Ninth Edition.
- 9c Coming of Age. A 75 Year History of the American College of Health Care Executives (no authors indicated) Health Administration Press, Chicago, Illinois 2008 .pp. 276 (Based on my two prior editions of Coming of Age See 9a, 9b)

- 13b Neuhauser, D. and MPHP 439 Students, Public Health Policy and Management, Second Edition on line text book, May, 2001, CWRU. www.cwru.edu/med/epibio/mphp439.
- 13c Third Edition, 36 chapters and dictionary, May 2002 Described in The Nation's Health June/July 2002, and in CWRU Medlines October, 2002 p. 2
- 13d McMarlin, Susan, Neuhauser, Duncan, Ghazanchyan, Aram (editors) Health Services Management. Armenia, 2002 "Forward" Yerevan Armenia, American University of Armenia. <http://char.aua.am/e-book/> Nov. 2002
- 13e Public Health Management and Policy, on line text book, 4th edition, April 23, 2003 CWRU 70 Chapters
- 13f Public Health Management and Policy, on-line text book, 5th edition, April 22, 2004 CWRU, 87 Chapters at www.case.edu/med/epidbio/mphp439/
- 13g Public Health Management and Policy on-line text book, 6th edition, May 2005, CWRU 94 Chapters
- 13h Public Health Management and Policy on-line text book, 7th edition, May, 2006, CWRU 123 Chapters, (Search Google for MPHP439 or MPHP 439)
- 13i Public Health Management and Policy on-line textbook, 8th Edition, May 2007, CWRU 141 Chapters, May 2007. (See article #227, above.)
- 13j 9th Edition October, 2008 154 Chapters and Dictionary
- 14 Best, Mark, Neuhauser, D., Slavin, L. Franklin and Mesmer Trafford Press, Victoria, British Columbia, Canada 2003 pp. 89 ISBN 1-4120-0267-2 (Arthur Shapiro Best Book Award, 2003)
- 15 Alemi, F. Neuhauser, D., et al. A Thinking Person's Diet and Exercise Program Trafford Press, Victoria British Columbia, March 2006 pp.142
- 16 Medalie, J., Glover, P., Neuhauser, D., From Patients to Policy Trafford Press, Victoria, British Columbia 2007 pp. 355
- 17 Terris, Darcy, Neuhauser, D., Litaker, D.. Cost Consciousness in Health Care Quality Assessment 2008 VDM Verlag Dr. Muller Saarbrucken, Germany ISBN: 9783-3-8364-8105-2 pp. 195

Miscellaneous Publications, Abstracts, Book Reviews, Editorials and Papers

188. "Neighborhood Care Partners (NCP)", Case Study and Teaching Notes, Revised, October 2000.
199. Interdisciplinary Health Professional Education Collaborative, Newsletter, Vol. 10, No. 1, Oct. 5, 2000, pp. 16; Vol. 10, No. 2, Dec. 19, 2000 includes "The Coming 3rd Revolution: Personal Empowerment" pp. 34. Vol. 10, No. 3, Feb. 9, 2001, pp. 26, includes "Our (Near) Perfect Presidential Election".
204. "Examples of Cost Effectiveness Analyses for Public Health Programs, Uganda, 2000. CWRU March 20, 2000 pp. 36 revised. Second Printing, March, 2005
208. Caron, A., Jones, P., Picken, A., Neuhauser, D. "Measuring Performance Improvement in Hospitals: Total Organizational Commitment or Clinical Speculation", abstract presented at the Scientific Symposium, IHI Forum, San Francisco, Dec. 5, 2000. www.scientificsymposium.org.

209. "Forward" and Advisory Board Member, Carrol, Jean, Monitoring Patient Process: Using Indicators to Evaluate Quality," Aspen Publishers, Frederick, Maryland, Dec. 2000, (pp. 744), pp. ix-x.
210. Breen, A., Best, M., Neuhauser, D., Book Review, Managing Quality of Care in a Cost-Focused Environment in Quality Management in Health Care, Spring 2001, Vol. 9, Vol. 3, pp. 76-78.
211. Davidson, Carrie, Neuhauser, Duncan, book review, of Disability: Controversial Debates and Psychosocial Perspectives in Disability and Rehabilitation, Vol. 23, No. 2, Jan. 20, 2001, p. 96.
212. Katamba, Achilles, Neuhauser, Duncan, Smyth, Kathleen, et al, "Patient Assessments of the Stigma Associated with the Use of Community-Based Directly Observed Therapy (DOTS). Poster, Congress of Epidemiology 2001, Toronto, Canada, Abstract #833 June 2001.
213. Cuttler, L., Silvers, JB., Singh, J., Neuhauser, D., Marrero, U., Finkelstein, B. "U S Primary Care Physicians and Childhood Short Stature: Attitudes and Referral Patterns" Pediatric Endocrinology Meeting, Montreal 2001 Abstract #650562.
214. Milne, Ruth, Neuhauser, D. "How Many Non-profit Organizations are in East Cleveland? A Review of Four Internet Data Bases Research Report #2001-1 Mandel Center for Nonprofit Organizations 5/30/01 pp. 29 and Research Report 2001-2 7/12/01 pp. 11.
215. Book Review of Brown, Janet The Healthcare Quality Handbook in Quality in Health Care Vol. 10, No. 2 June 2001 p. 128.
216. Katamba, A., Neuhauser, D. Book Review of Understanding Clinical Papers in Quality in Health Care Vol. 10 No. 4, December 2002 p. 274.
217. Katamba, A., Neuhauser, D., Smyth, K., Katabira, E., Whalen, C. "Does Association of Tuberculosis (Tb) and HIV/AIDS Affect use of Community Based Directly Observed Therapy (DOT)?" Abstract, International Conference on AIDS and STD's in Africa, Washington D.C. Sept 2001.
218. Moore, S., Headrick, L., Neuhauser, D. Tinsley, N., Alemi, F. "Involving Health Professions Students in the Improvement of Clinical Care" Poster, 13th IHI Forum on Quality Improvement in Healthcare, Orlando, Florida Dec. 12 2001
219. Katamba, A., Neuhauser, D., Smyth, K., Katabira, E., Whalen, C., Poster "Does Association of Tuberculosis (TB) and HIV/AIDS affect use of Community Based Directly-Observed-Therapy-Short-Course (DOTS)?" Poster 11PT6-501 XIIth Conference Internationale sur le SIDA et les MST en Afrique 9-13 Decembre 2001 Ouagadougou, Burkina Faso Livre des Resumes p. 20
220. Neuhauser, D., and students of CWRU MHP439 class; Public Health Management and Policy. "Guide to Good Websites for Diseases" First Edition Jan 2000, Second Edition Jan. 2001, Third Edition Feb. 2002, pp. 57, Fourth Edition Jan. 2003, pp. 75. Fifth Edition, Jan. 2004 pp. 38. Sixth Edition, Feb. 2005 pp. 55. Seventh Edition, Feb. 2006 pp. 105 Case Western Reserve University,

Cleveland Ohio

221. Conroy, Britt, Neuhauser, D. Book Review of Remaking Teams in The Journal of Interprofessional Affairs Vol. 16, No. 1, 2002 pp. 89-90
222. Book Review of Reducing Errors in Quality Management in Healthcare Vol. 10, No. 3 Spring, 2002 pp 77-78
223. “Personal Quality Improvement,” Poster, Seventh European Forum on Quality Improvement, Edinburgh, Scotland March 21-23, 2002
224. Jean-Baptiste, R., Cotey, S. Neuhauser, D. and others. “Diabetes Education Project, Huron Hospital.” Poster, Seventh European Forum on Quality Improvement, Edinburgh, Scotland March 22-24, 2002
225. Katamba, A., Neuhauser, D., Smyth, K., Adatu, F., Katabira, E., Whalen, C. “The Effect of Dual Tuberculosis/HIV/AIDS on Compliance with Community-based Directly Observed therapy Short Course (DOTS) in a Rural Community, Uganda” Poster Fourth World Conference on Tuberculosis Research, Washington DC, June 2-5, 2002
226. Nakku-Joloba, Edith, Kambugu, F., Nabirye, R., Tenywqa, T., Emotu, J., Silvar, G., Ntiri, S., Neuhauser, D., Borawski, E., Whalen, C. “Evaluation of Self-collected vaginal samples for diagnosis of sexually transmitted diseases by polymerase chain reaction in a rural setting.” Presented to the 35th Annual Society for Epidemiologic Research Meeting, Palm Springs, California, June 19-21, 2002.
227. Nakku-Joloba, E., Kambugu, F., Neuhauser, D. Borowski, E., Whalen, C. “Prevalence and prediction of sexually transmitted disease among rural clinic attendees in Uganda” Presented to the XIV International AIDS Conference, Barcelona, Spain. July 7-12, 2002. Poster Presentation, Uganda Society of Health Scientists Kampala, Uganda, July 10-11, 2003
228. Buxbaum, Sarah, Neuhauser, D. “New Frontiers, DNA links to Genealogy” Genealogical Committee of the Western Reserve Historical Society Bulletin Vol. 21 No. 2 Summer 2002 pp. 15-16. Described in Zuiker, Aston “Genealogy meets Genetics” Northern Ohio Live July 2002 pp. 10-11
229. Chu, Jennifer, Neuhauser, D Schwartz, I., Aye, H. “Electrophysiologically Based Methods for Fibromyalgia Pain: Evaluation with Statistical Process Control.” 49th Annual Meeting, American Congress on Rehabilitation, Philadelphia PA Oct 3-6, 2002
230. “Dollars and Sense: Discussing the Costs of Health Care with Patients” Medical Crossfire Vol. 4 No. 8, Aug. 15, 2002 p. 31
231. Tsai, Alex., Neuhauser, D. Book review of Doctors and Reformers, Discussion and Debate over Health Policy 1925-1950 in New Eng J of Medicine Vol 347 No. 22 Nov. 28, 2002 pp. 1808-1809

232. Jean-Baptiste, R., Neuhauser, D. "Residential Housing" and "Segregation" in Encyclopedia of Public Health Breslow, Lester, Editor New York, Macmillan 2002, pp. 1034-1035, 1084-1085.
233. "The Coming Third Revolution: Personal Empowerment" Working paper Series. Mandel Center for Nonprofit Organizations, CWRU, Fall 2002, pp. 34.
234. Alemi, F., Haack, M., Vasquez, E., Nemes, S., Aughburns, R., Neuhauser, D., Moore, S., "Therapeutic E-mails" poster, R. W. Johnson Foundation Conference on Substance Abuse Policy, Tuscon, Arizona, Dec. 10-12, 2002
235. Gray, Scott, Singer, M., Graham, A., Neuhauser, D., "Substance Abuse Treatment for Pregnant Women, Predictors of Initial Treatment Setting and the Effects of Treatment Setting on Pregnancy Outcomes." Abstract #223 p. 118 Abstract Book, Research Showcase CWRU April 4, 2003 Cleveland Ohio.
236. Nakku-Joloba E., Kambugu, F., Neuhauser, D., Borowski, E., Ntiri, S., Nabirye, R., Svilar, G., Tenywa, T., Emuto, J., Whalen, C. "Reliability of Self Collected Vaginal Samples in STD Diagnosis in Rural Women in Uganda" Abstract 226, p. 119, Abstract Book, Research Show Case CWRU, Cleveland Ohio, April 4, 2003.
237. Barzilai, D. Cooper, K.D., Neuhauser, D., Rimm, A. R., Cooper, G. S., Surveillance variation in Medicare beneficiaries after Excision of nonmetastatic melanoma. Fourth Joint Meeting of International Investigative Dermatology, Miami, FL May 2003
238. Barzilai, D. Koroukian, S., Cooper, G., Neuhauser, D., Cooper, K., Rimm, A. Medicare Sensitivity for ascertainment of Incident Cases of Invasive Cutaneous Melanoma. Innovative Therapeutics Conference CWRU, Cleveland OH October 2002
239. Barzilai, D., Koroukian, S., Cooper, G., Neuhauser, D., Cooper, K., Rimm, A. The Sensitivity of Medicare Claims for Case Ascertainment of Invasive Malignant Melanoma. Academy of Health Services Research and Health Policy, National Research Service Award Trainees Conference, Washington DC, June 2002
240. "Forward" Cohen, A., Hanft, R. Technology in American Health Care Ann Arbor, University of Michigan Press 2004 pp. xi-xii
241. Bridges, J., Neuhauser, D., Scharpf, T. "Have we out grown the usefulness of the randomized controlled trial?" Poster, Health Technology Assessment International (HTAI) First Annual Meeting, Krakow Poland. May 30 to June 2, 2004
242. Lundberg, L., Pukk, K., Stenberg, J., Olsson, J. Savage, C., Neuhauser, D. "Is it possible to write a publishable article in

one hour?" Presented at the conference of the Medical Management Centre of the Karolinska Institute, Lidingo, Sweden, Oct. 1, 2004

243. "Personal Quality Improvement" Poster Presentation, Annual Education Retreat Landerhaven Conference Center, Case School of Medicine, Feb. 25, 2005. Educational Works in Progress: Abstracts p. 21 CWRU, Cleveland Ohio

244. "Revolutionizing Health Care Delivery" Introduction to the Ninth Annual Kovner-Behrman Event, Wagner School, New York University, New York, April 5, 2005

245 Sekandi, Juliet, Neuhauser, D., Smyth, K., Whalen, C. "Active Tuberculosis Case Finding in Peri-urban Kampala, Uganda" Abstract, 10th Annual Meeting IUALTD, North American Region, March 2-4, 2006, Chicago Illinois. Case Dept. of EpiBio 2nd Annual Student Poster Session, March 20, 2006(First Prize Winner). Show Case April 6, 2006 First Prize, Public Health Section(\$500 prize.) International Aids Conference Toronto, Canada, April 13-18, 2006.

246 Seicean, Andreea, Neuhauser,D., Liu, Connie, Barton, Paul, Seicean, Sinziana, Pope, Rachael, Babigumira, Joseph, Nixdorff, Neal, Sekandi, Juliet "Looking at Health Services Research in Sub-Saharan Africa" Case Dept. of EpiBio 2nd Annual Student Poster Session March 20, 2006. Case Source Undergraduate Symposium April 20, 2006. One hour paper April 14, 2006 revised April, 21, 2006. Poster and Oral presentation, Second Rush Hour Symposium Lindingo, Sweden, June 2, 2006 (First prize for one hour paper with prior preperation.). Poster Presentation American Public Health Association, 134th Annual meeting, Boston, Mass. Nov.4-8, 2006Abstract #141102 Wed. Nov. 8, 2006. Presentation by Whalen, Christopher at the Steering Committee and Network Meeting for the International Clinical Operational and Health Services Research in Tuberculosis and AIDS (ICOHRTA) Training Program, August 10, 2006, Bethesda, Maryland. Poster presentation Unite for Site Conference, April 14-15, 2007 Stanford University Medical School, Paulo Alto California. Presentation IHI Sub Saharan Team Meeting Barcelona Spain, April 19, 2007,Presentation EpiBio HSR Seminar April 26, 2007

247 Diaz, M., Neuhauser, D. "Randomization and Replication" Biostatistics Seminar, Case, Dept. of EpiBio. April 20, 2006. HSR Seminar, MetroHealth Medical Center Feb. 11, 2007 "Replication and Scientific Evidence. The 1883 Johns Hopkins Trial" Special Guest Seminar co-sponsored by the Departments of Epidemiology, Biostatistics, Health Policy and Management, The Center for Clinical Trials and the Institute of the History of Medicine, Johns Hopkins University School of Public Health, April 23, 2007

248. Liu, Connie, Neuhauser, D. Book Review of Stevens, R., Rosenberg, C., Burns, L. History and Health Policy in the United States New England Journal of Medicine Vol. 356, No. 14, April 5, 2007 p 1486
249. Seicean, Andreea, Neuhauser, D. Book review of Porter, Michael. Redefining Health Care in Nonprofit Management and Leadership Vol. 17, No. 4 Summer, 2007 p. 481-483
250. Liu, C., Babigamura, J., Chiunda, A., Katamba, A., Litvak, I., Miller, L., Namagembe, I., Sekandi, J., Seicean, A., Secian, S., Neuhauser, D., “Health Care Quality Improvement in Sub-Saharan Africa” Quality and Safety in Health Care 2009
251. Neuhauser, D., “Codman, Ernest A.(1869-1940)” Encyclopedia of Health Services Research Sage, May 2009
252. Seicean, A., Seicean, S., Litvak, I., Liu, C., Miller, L., Namagembe, I., Katamba, A., Neuhauser, D. “Health Services Research in the Developing World: Sub-Saharan Africa” Encyclopedia of Health Services Research Sage, May 2009
253. Miller, Lakisha, Seicean, A., Seicean, S., Litvac, I., Mukose, A., Ogwang, S., Babikako, H., Neuhauser, D. “Health Services Research in Sub-Saharan Africa” Presentation and paper. QIRN (Quality Improvement Research Network) Feb. 11-12 ,2008 Academic Health Center of the University of Amsterdam, Amsterdam The Netherlands
254. Miller, L., Litvac, Ilya, Seician, Sinziana, Mukose, Aggray, Ogwand, Sam, Seicean, Andreea, Babikako, Harriet, Neuhauser, D. “Health Services Research in Sub-Saharan Africa” Poster presentation at the Meeting of the Center for the modern Epidemiology of Infectious Disease, Center for AIDS Research, Tuberculosis Research Center, AIDS International Training and Research Program, Medical School, CWRU, Feb. 25, 2008
256. Seicean, Andreea, Seicean Sinziana Neuhauser, D “Refugee Health in Sub-Saharan Africa” Poster #70 CWRU ShowCase Veal Center, April, 17, 2008 and Undergraduate Poster Presentation April 18, 2008 (First Prize, Social Sciences) Thwing Hall
257. Commentary on the Article by Banta, David, Hanley, David, et al. “Key Principles for the Improved Conduct of Health Technology Assessments for Resource Allocation Decisions” International Journal of Technology Assessment in Health Care Vol. 24, no. 3, 2008 pp. 366-367

258. “The Charles Elton Blanchard MD Chair and 30 years of Raising Endowment Funds for CWRU” Nov. 4., 2008 pp. 13

Activities (Most invited lectures, seminars and presentations in the USA and Canada not included. Previous Activities listed in Part I of CV).

- Member, Editorial Board, International Journal of Technology Assessment in Health 1984-
- Advisory Board, Nursing Counts in The American Journal of Nursing 1998-2005
- Editorial Board Member, Associate Editor, Fall 2002-, Quality Management in Health Care 1999-
- Member, Editorial Board, Quality in Health Care (British Medical Association) Reorganized as Quality and Safety in Health Care (IHI and BMJ) June 2000, 2002-2005
- Member, Visiting Committee, Columbia University, School of Nursing (Executive Committee, Chair Research Committee).... 2000-
- Member HSR Advisory Committee, Alberta Heritage Trust 1997-2008
- Visiting Nurse Association of Cleveland, Board of Overseers All For You, VNA Enterprises, Professional Affairs Committee 1997-
- Member Board, NE Grenfell Association 1972-
- Member Advisory Committee, European Quality Forum 1995-2006
- Member, EA Codman Award Evaluation Committee, JCAHO 1997-
- Founding Member, Collee Galouen, France 1999-2001
- Founding Member, Steering Committee Cleveland Asthma Coalition Oct. 1999-2004
- Reviewer abstracts, IHI Forum , Scientific Symposium, San Francisco, Orlando Dec. 2000, 2001
- Reviewer abstracts, European Quality Forum, Bologna, Italy, Edinburgh Scotland..... Mar. 2001,2002
- Member, Ohio Science and Engineering Roundtable 1991-
- Member, Advisory Committee, Deitrich Museum Allen Library, CWRU 1998-
- Member, Professional Advisory Board, CWRU Law Center 1988-
- Member, Primary Care Track Planning Committee, Medical School, CWRU 1996-2006
- Chair, Needs, Outcome and Evaluation Sub-Committee of the Committee on Continuing Medical Education, CWRU 1999-2003
- Member, MPH Steering Committee, Case Western Reserve University 1999-
- Speaker, Quali hosp 2000, Sao Paulo, Brazil, PROHASA and Albert Einstein Hospital Nov. 22, 2000
- Meharry Medical College, Health Services Research Education Advisory Committe Dec. 2000-
- Member, Board of Advisors, Rapid Improvement Inc. (F. Alemi) Nov. 2000-2004
- Member, Search Committee CWRU School of Nursing, Chair in Community Health Dec. 18, 2000-2001
- Chairman of the Board, All for You, VNA Enterprises (Visiting Nurse Association of Cleveland) Jan. 2001-2006
- Co-Chair..... 2006-
- Member, Board of Trustees, Visiting Nurse Association of Cleveland Feb. 2001-
- Member, Mission Effectiveness Committee and Human Resources Committee
- Member, HSR Fellow’s Program Advisory Committee, Association of American Medical Colleges 1993-2002
- Speaker “Quality Improvement and Research” Association of American Medical Colleges (AAMC) Health Services Research Fellows Program Jan. 29, 2001
- Member, Scientific Advisory Committee, Center for Quality Improvement Research Cleveland Veteran’s Administration Medical Center Feb. 2001-
- Scientific Session Reviewer, CWRU Primary Care Track–Health Policy Day March 23, 2001
- Chair, CWRU Primary Track Student Prize Committee March 2001
- Reviewer of Abstracts, 2001, ISQUA (International Society for Quality Assurance) Annual Meeting, Buenos Aires, Argentina March 2001

Member, EURIPEC (European Interdisciplinary Professions Education Collaborative).....1999-
 Invited Speaker, “Multidisciplinary Education in Health Services Research” Conference on “Building March 19, 2001
 HSR Infrastructure Through Responsive Curricula” sponsored by AHRQ (Agency for Healthcare Research and Quality),
 St. Louis, Missouri
 Advisory Committee Member, Co chair Educational Track, Mini course co-leader “Writing for Publication”Mar. 27-31, 2001
 Session Chair. “Personal Quality Improvement” Sixth European Forum on Quality Improvement Bologna, Italy
 Invited seminar presentation, “Teaching Epidemiology and Biostatistics: an American Example”, Institute of Hygiene,
 School of Medicine, University of Padua, Italy April 2, 2001
 Visiting Professor, Monash University, Faculty of Medicine, Melbourne, Australia May 3, 2001
 Consultant, Federation of County Councils, and The Karolinska Institute Medical School Stockholm, Sweden June 17-20, 2001
 Invited Speaker, Institute of Psychiatry, Maudsley Hospital, London, England June 21, 2001
 Visiting Professor, University of Puerto Rico, Medical Sciences Campus and Carlos Albizu University
 San Juan, Puerto Rico..... Oct. 15, 2001
 Visiting Professor, Department of Health Policy, Medical School, Harvard University Nov. 1-2, 2001
 Visiting Professor, Tohoku Medical University, Sendai, Japan... Nov. 12-15,2001
 Speaker, National Healthcare Quality Improvement Demonstration Project, Tokyo, Japan.Nov. 25, 2001
 External Reviewer, Institute of Medicine Report “Fulfilling the Potential for Cancer Prevention” Dec. 2001, May 2002
 Editorial Board Member , Journal of Health Services Research and Policy (Royal Society of Medicine, London UK) 2002-2008
 Consultant, Dubai Medical City Project (Nabil Kronfol MD)..... Dec.2001-2002
 Invited Speaker Conference on Diabetes and the Humanities and the Arts, Society for the Arts in Healthcare, Durham NC...Jan. 23-25 2002
 Co-organizer and Speaker, Conference on “New Frontier, DNA links to Genealogy”: Western Reserve Historical Society,
 Cleveland, Ohio..... ..March 16, 2002
 Member, International Advisory Committee, Abstract Reviewer, Session Co-chair “Personal Quality Improvement”, Faculty, “Writing Skills”
 Workshop. Seventh Annual Forum on Quality Improvement in Health Care, Edinburgh, Scotland.....March 21-23,2002
 Reviewer, Special Emphasis Panel, Centers for Interventions and Service Research, NIMH, NIH. Bethesda MD.....April 10, 2002
 Reviewer, Abstracts and Program Advisor, ISQUA meeting, Paris France, Nov. 2002.....April 17,2002
 Site Visitor, Cancer Epidemiology, Prevention and Control Study Section NCI, NIH. Houston TX.....May 15-17, 2002
 Speaker “Can Karolinska Institute students learn to improve health care together?” Karolinska Institute, Stockholm, SwedenMay 30,2002
 Chair,Research Committee, Mandel Center for the Study of Nonprofit Organizations, CWRU..... June, 2002-
 Student Advisor, Public Health Policy Project, Primary Care Track, Medical School, CWRU.....Sept. 2002-
 Visiting Professor, Public Health Program, American University of Armenia, Lecturer Nork-Maresch Hospital Yerevan. Armenia.....Oct. 12- 26,2002
 Abstract Reviewer, Scientific Symposium, Session Chair “Best of the Best” and “QI from research to publication”.IHI Forum,
 Orlando Florida. and New Orleans.....Dec. 9,10 2002, and Dec. 2 to 5, 2003
 Editorial Board Member, Health Care Management Review..... 2002-2005
 Abstract reviewer, IHI European Forum on Quality and Safety, Bergen Norway..... May 16-18, 2003
 Judge, CWRU Primary Care Track Student Abstract Presentations.....Nov. 6, 2002, March 21,2003,
 Nov. 5, 2003,Nov. 19, 2004

- Advisor, SBU, Government of Sweden.....Jan. 18-19, 2003
- Visiting Professor, University of Missouri Medical School, Columbia MO.....May 5-7, 2003
- Presenter, “Writing for Publication” Member, International Advisory Committee, 8th European Quality Forum, Bergen, Norway.....May, 15, 2003
- Presenter “The Business Case for Quality”, Rosendal Conference; Advancing Medical Education. The Role of Quality and Safety, Norway.....May 19, 2003
- Founding Member, Health Technology Assessment International.....April, 2003
- Member, International Review Team of abstracts, ISQUA Conference, Dallas Texas.....May 2003
- Speaker, SBU 15th Anniversary Conference, Stockholm, Sweden.....June 5, 2003
- Editorial Consultant, John Wiley & Sons, West Sussex United Kingdom.....May 2003
- Seminar, Department of Health Sciences, York University.....Oct. 10, 2003
- Visiting Professor, Edinburgh University, Scotland.....Oct. 2003
- Dissertation Opponent (John Chalker, International Health) Karolinska Institute Stockholm.....Dec. 8, 2003
- Member, Event Committee, Third Annual Distinguished Women in Health Care Recognition and Awards Dinner, Visiting Nurse Association, Cleveland, OH.....Oct 30, 2003
- Reviewer, Johns Hopkins University Press.....Nov. 2003
- Advisor, University of Miami School of Medicine on health safety education.....Jan 9-10 2004
- Consultant curriculum development, George Mason University, Washington, DC.....Jan. 14, 2004
- Advisor ,Safety education curriculum, University of Sidney, Australia.....March, 2004
- Keynote Speaker, Conference on Patient Safety Education, Sydney, Australia.....March 11, 2004
- International Advisory Committee, Presenter, Abstract Reviewer, Ninth European Quality Forum, Copenhagen Denmark.....May 2004
- Abstract Reviewer ISQUA meeting.....Nov. 2004,2005,2006
- Judge, Internal Medicine Resident’s Research Poster Session, St. Vincent’s Hospital, Cleveland OH.....May 26, 2004
- Speaker, Annual Doctoral Student Retreat, Dept of Management, Karolinska Institute, Stockholm, Sweden.....Sept. 30, Oct. 1, 2004
- Presenter, 16th Quality Forum “Best of the Best”, Abstract Reviewer, Session Moderator, Tenth Annual Scientific Symposium. Orlando FL.....Dec. 2004
- Member, National Advisory Panel, Community Dentistry Direct Observational Grant CWRU School of Dentistry.....2004- Founding Board Member, Charter member Academy for Healthcare Improvement.....Dec. 13, 2004, 2005
- Advisory Committee Member.....2006-
- Visiting Lecturer Dept. Of Physical Medicine and, Rehabilitation Medicine, and School of Nursing, Univ of Pennsylvania.....Dec. 15-16, 2004
- Faculty Chair, Case Medical School Course on Health Services Research, Kampala, Uganda.....March 7-11, 2005
- Speaker, Third Annual Doctoral Seminar on Quality Research, London, England.....April 10, 2005
- Faculty, International Advisory Board Member, Abstract Reviewer, Tenth Annual European Quality Forum, London England...April 13-15,,2005
- Program Chair, Kovner-Berman Event, New York University.....April, 5, 2005

Chair, Committee to Choose the Best Article of the year, <u>Quality Management in Healthcare</u>	2005
Visiting Professor, Center for Patient Safety, Speaker, Dean’s Patient Safety Colloquium, May 9. Univ. of Miami....	May 7-10, 2005
Member, Advisory Board, Commonwealth Foundation Grant, “Health Status and Quality of Care for Minorities in the United States, Maya Angelu Research Center on Minority Health, Bowman Gray Medical School, Winston Salem, North Carolina.....	2005-2007
Book Manuscript Reviewer, Johns Hopkins University Press.....	March, 2005
Lecturer, Landstingforbundet and Jonkoping, Sweden.....	June 2, 7, 2005
Visiting Professor, University of Heidelberg, Germany.....	Oct. 7-12 2005
Abstract Reviewer, Member of the International Advisory committee, Presenter, Eleventh Annual European Quality Forum, Prague Czech Republic.....	April, 2006
Course leader, Consultant, Jonkoping Sweden.....	Sept. 22, 2005
Abstract Reviewer, Scientific Symposium, Session Chair, IHI Forum, Orlando Florida.....	Dec. 10-11, 2005
Seminar presenter, “Quality Improvement”, University Hospitals of Geneva, Switzerland.....	Oct. 14, 2005
Visiting Professor, Center for Evaluation Health Sciences, School of Public Health, University of Puerto Rico San Juan, Seminar Presenter.....	Jan. 7-13, 2006
Seminar Presentation, “Quality Improvement” Health Services Research Graduate Student Seminar, School of Public Health, UCLA, Los Angeles.....	Feb. 23, 2006
Visiting Professor, Five lectures “Applying management Thinking to Patient Care” Academic Health Center, School of Public Health, Fudan University, Jiao Tong University, Second Military Medical University Shanghai, China.....	March 5-10, 2006
Abstract Reviewer ISQUA Meeting London UK	October, 2006
Judge, Lepow Medical Research Day Case Medical School.....	May 3, 2006, Jan. 11, 2007, Jan. 11, 2008
Book Review Editor, <u>NonProfit Management and Leadership</u>	May, 2006-
Founding Member, Society for Sub-Saharan Africa Health Services Research	
WebSite http://epbiwww.case.edu/hsrssa/	May, 2006
Visiting Professor Medical School University of Missouri, Columbia.....	May 14-16, 2006
Session Chair, Abstract Reviewer, Scientific Symposium Quality Forum, Orlando Florida.....	Dec. 11, 2006
Member, Strategic Planning committee, Center for Advancement of Medical Learning, Medical School, CWRU.....	Sept. 2006-
Speaker, “Consumer Driven Health Care” AMSA Midwest Regional Conference, CWRU.....	Nov. 4, 2006
Member, Case National Academies Advisory Council.....	Dec. 2006-
Member, Advisory Board, Baylor Health System/Health Texas partners Ambulatory Electronic Health Implimentation Evaluation.....	2007-8
Speaker, Fifth Annual QIRN Meeting on Quality Management, National School of Public Health, Lisbon, Portugal.....	April 16, 2007
Presenter “writing for Publication” European Quality Forum, Barcelona, Spain.....	April 18, 2007
Speaker “Evidence Based Health management and Quality improvement” Ohio State Univ. School of Public Health, Columbus..	May 9, 2007
Speaker, Institute for Health Economics Alberta Canada.....	Feb. 11, 2007
International Reviewer, Vinnvard Grant Proposals, Stockholm, Sweden.....	May, 2007
Faculty participant “Cleveland Clinic” Annual Retreat Medical Management Center, Karolinska, Stockholm Sweden.....	May 31, June 1, 2007
Abstract Reviewer, ISQUA Annual Meeting.....	April, 2007
Abstract Reviewer AHI Scientific Symposium/IHI Orlando Florida.....	Dec. 2007
Instructor, ,Research Methods Tutorial, Jonkoping, Sweden.....	Sept 20, 2007
Visiting Professor, Medical School, Hanoi, Vietnam.....	Oct. 2007
Advisor, Irish Government, (Institutional Review Boards”.....	2007-2008
Speaker, Vermont Oxford Network, 8 th Annual Quality Conference, Washington DC.....	Dec. 2, 2007
Student invited lecturer “National health Insurance” Lerner college of medicine Cleveland Clinic Foundation.....	Dec. 4, 2007
Speaker, Conversation Series, Mandel Center for Nonprofit Organizations, “I Can’t Wait to Get to Work”.....	Dec. 6, 2007
Poster Tour Leader, Member, Committee to choose the best oral presentation, Scientific Symposium, Institute for Healthcare Improvement, Annual Forum, Orlando, Florida.	Dec. 10, 2007
Member Departmental Promotions Committee Epidemiology and Biostatistics CWRU.....	2008-
Member, Advisory Board, Electronic Health Record Implimentation and Evaluation, Health Texas Provider Network, Baylor Medical Center Dallas TX.....	Feb 11-12, 2008
Member NIH Study Section R. L. Kirschstein NRSA NIH Fellowships, Washington DC.....	March 6-7, 2008
Consultant (IRB Review Committee) National Health Service, Republic of Ireland, Dublin.....	March 13, 2008
Lecturer, Advanced Health Management Program, Waterford Institute of Technology, Waterford, Ireland.....	March 14, 2008
Three Presentations European Quality Forum, Paris, France, “Writing for Publication” “Overview of Cutting Edge Research in	

Quality Improvement in Health Care” “Best HSR and QI research, Sub-Saharan Africa”.....April 22-26, 2008
Member, Education Research Committee, Medical School, CWRU.....July 2008-
Faculty, Workshop on Scientific Writing, University of Heidelberg, Public health Institute, Mannheim, Germany.....June 11-12, 2008
Faculty, Training Course for Senior and mid-level Managers on Improving Quality of Care in the Health Sector,
National Institute for Health and Family Welfare, Jaipur and New Delhi, IndiaNovember, 2008
Abstract Reviewer, Presentation judge, Poster Tour Leader, Scientific Symposium, IHI Forum, Nashville, TN.....Dec. 9, 2008